



0000181442

## Arizona Corporation Commis

## Utilities Complaint Form

E-01345A-16-0123

Investigator: Mary Mee

Phone: &lt;&lt;&lt; REDACTED &gt;&gt;&gt;

Opinion Date: 7/11/2017

Opinion Number: 2017 - 141709

Priority: Respond within 5 business days

Opinion Codes: Rate Case Items - Opposed

Closed Date: 7/11/2017 3:52 PM

First Name: Carol

Last Name: Spencer

Account Name: Carol Spencer

Address: &lt;&lt;&lt; REDACTED &gt;&gt;&gt;

City: Dewey

State: AZ

Zip Code: 86327

Company: Arizona Public Service Company

Division: Electric

## Nature Of Opinion

Docket Number: E-01345A-16-0036

Docket Position: Against

&lt;&lt;&lt; REDACTED &gt;&gt;&gt;

&lt;&lt;&lt; REDACTED &gt;&gt;&gt;

July 6, 2017

Arizona Corporation Commission

1200 W. Washington St.

Phoenix, AZ 85007

Attention: Mary Mee

Arizona Corporation Commission

DOCKETED

JUL 18 2017

DOCKETED BY

CAB

RECEIVED  
AZ CORP COMMISSION  
DOCKET CONTROL  
2017 JUL 18 A 9:13

I am writing to oppose any rate hike proposed by Arizona Public Service.

When I came to Arizona over 60 years ago our utilities were municipality owned; no stockholders to pay dividends to for the use of their money; no huge salaries to the CEO's of large corporations.

It was my understanding that the Arizona Corporation Commission was formed to protect the consumers of utilities in Arizona.

We were sold to Palo Verde Nuclear Generating Station with full page ads promoting "cheap, safe, affordable energy"! It hasn't happened. For all the lovely promises, a look behind the scene gives another story. Solar energy was not promoted until it could provide funding for the utility corporations.

When I was keeping the books for the Tucson Country Club we were audited every year as a non-profit. We could not use funds for promotion, charity, etc. and keep our tax status and the audits made sure of that.

Today, the Corporation Commission seems to work on behalf of the corporation:

1. This is conflict of interest on the board; ie Andy Tobin.
2. Rate increase are rarely declined.
3. Audits permit advertising, promotions, gift to charities etc., to be deducted from scrutiny.
4. Promises are deceptive; not fulfilled

**Arizona Corporation Commission**  
**Utilities Complaint Form**

5. Taxes, fees etc., are passed on to the consumer

6. Utility rates are constantly increasing.

This is a low wage state and the young families and many seniors are struggling to survive this should be of a major concern to our Corporation Commission. Therefore I hope you will deny a rate hike.

Sincerely,

Carol Spencer

P.S. As a senior I am speaking on behalf of those seniors who are struggling. I am not; yeh!

---

Investigation			
<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
7/11/2017	Mary Mee	Telephone	Investigation
Comments noted for the record and docketed. CLOSED			

---